

## Complaints Procedure

Complaints about the Society should be made in writing containing your name, contact details and nature of the complaint and posted to:

Executive General Manager  
British Society of Periodontology,  
PO Box 261,  
Liverpool  
L25 6WP

We will acknowledge receipt of your complaint within 7 working days, and a formal response will be made within 14 working days from receipt of the initial complaint.

## Complaints Handling Procedure

